

GORRINN VILLAGE

Residential Aged Care & Independent Living



47TH ANNUAL REPORT

2016 - 2017

Ararat Retirement Village Inc.

AGENDA FOR THE ANNUAL MEETING OF CONTRIBUTORS AND LIFE GOVERNORS 2017.

The Annual General Meeting of Contributors and Life Governors of Ararat Retirement Village Inc. will be held at the 'William Bryant Community Centre,' Albert Street, Ararat at 7.30 pm on Wednesday 13th September 2017.

BUSINESS:

1. To confirm minutes of the Annual General Meeting held on Wednesday 14th September 2016 and of any General Meeting held since then.
2. To receive the report of the Committee of Management and Audited Statement of Accounts for the year ending 30th June 2017.
3. To elect the following 2 Committee Members, both of whom are eligible for re-election: Dr Derek Pope & Ms Teresa Gemmola.
4. To transact any other business of which at least seven days' notice has been given.
5. To appoint an Auditor for 2017/2018 financial year.
6. Retirement Village Register of Management Concerns and Resident Disputes 2016/17 financial year.

Guest Speaker: 'Ms Veronica Jamison – General Manager of Member Support & State Manager of Victoria/Tasmania for Leading Age Services Australia (L.A.S.A)

Good friends Ruth Tivey & Margaret Wright (Independent Living Unit Residents) share a laugh over a good meal!



COMMITTEE OF MANAGEMENT

From 1st July 2016 to 30th June 2017

PRESIDENT

Dr D. Pope

SNR VICE PRESIDENT

Mr D. Marland

JNR VICE PRESIDENT

Shane McMahon (July – Nov 2016)

HONORARY TREASURER

Mr P. Roberts

COMMITTEE MEMBERS

Mr D. Colley, Mrs T. Gemmola, Mrs G. McLean, Dr E. Van Opstal,
Ms Anne Shalders, Ms Robyn Toomey

SUB COMMITTEES

President and Chief Executive Officer are ex-officio on all Committees

Finance Committee: P. Roberts, D. Marland, A. Dunn

AUDITOR

RSM Australia Partners

ACCOUNTANT

Sertori & Co.

BANKERS

Australian and New Zealand Banking Group

CHIEF EXECUTIVE OFFICER/DIRECTOR OF CARE

Ms Robyn Woods-Gebler

Resident Betty Crawford and
daughter/board member Anne
Shalders joining in the
festivities at Gorrinn Village.



CURRENT STAFF MEMBERS AT 30/06/2017

CHIEF EXECUTIVE OFFICER/DIRECTOR OF CARE: Robyn Woods-Gebler

MANAGER – ADMINISTRATION & FINANCE: Barb Jardine

ADMINISTRATIVE ASSISTANTS: Matthew Christian, Carmen Devonshire,
Krystal Ferguson, Melina Grey, Santhosh Jose,

REGISTERED NURSES DIVISION 1: Robyn Woods-Gebler, Mary Bruce, Sue McAdie,
Johanna Simmonds, Trudy Scott de Costa,
Sharon Spalding

ENROLLED NURSES: Mary Bramstedt, Catherine Dellar, Karissa Schumann

PERSONAL CARE STAFF:

Sandra Bailey	Lisa Davis	Helen Jeffrey	Karen Kinnersly	Michelle Sonego
Carrie Balsdon	Carmen Devonshire	Karen Kinnersly	Genara O'Loughlan	Fay Steel
Luseane Beale	Simon Doyle	Lucy Klemm	Karen O'Neill	Aimee Stewart
Larna Berry	Ma. Ana Encartado	Pedrita Lopez	Arvind Pahwa	Angela Taylor
Mila Blackwell	Rachel Gadd	Sally McDonald	Veeda Pearce	Helen Thomas
Vicki Boyd	Maria Galoso	George Milojevic	Margaret Ralph	Denise Vilmos
Delma Brown	Susan Goulter	Sara Nankervis	Justine Robinson	Douglas Ware
Julie Burton	Margaret Handley	Robyn Newell	Karen Roche	Katrina Wilson
Matthew Christian	Janice Hewitt	Kylie Niblett	Karissa Schumann	Maree Wilson
Frances Clark	Bronwyn Hunter	Erin Olerhead	Lauren Smith	

LEISURE and LIFESTYLE CO-ORDINATOR: Veeda Pearce

ASSISTANTS: Sue Antonio, Delma Brown, Susie Curran,
Jill Jenkins, Helen Thomas

FOOD SERVICES MANAGER: Bruce Thomas

FOOD SERVICES STAFF: Julie Burton, Susie Curran, Jenny Dowling,
Bev Ferguson, Amanda Whatley, Kathleen Wills

ENVIRONMENTAL SERVICES MANAGER: Jenny Dowling

ENVIRONMENTAL SERVICES STAFF:

Rey Apita	Bev Ferguson	Leah Shields	Alice Voyages
Sandy Burton	James Hartwich	Charmaine Swanwick	Kathleen Wills
Julie Burton	Tiegan Nankervis	Annette Thompson	Anita Wilson
Robyn Campbell	Helen Sheffield	Lisa Traynor	

MAINTENANCE/GARDENING SUPERVISOR: Neil Murray

MAINTENANCE/GARDENING STAFF: David Braddick, Wayne Kinnersly,
Frank Poplawski,

HAIRDRESSER: Tania McKinnis



LIFE GOVERNORS

MR F McCARTHY	1981	MRS S HALVORSEN	2010
MRS S SHANNON	1984	MRS J WHEELER	2010
MRS J GUNSTONE	1991	MRS J WHEELER	2010
MR B FRANCIS	1997	MR S McMAHON	2016
MRS G RHOOK	1999	MR A DUNN	2016
MR P ROBERTS	2010	DR E VAN OPSTAL	2016
DR D POPE	2010		

DONATIONS

Financial Year to 30/6/17

During the 2016/17 financial year we received donations from individuals, community organisations, residents and family members.

These donations contribute to care and help to enhance the lifestyle of all our residents at the Retirement Village.

We thank you all



Resident Sandra Beveridge celebrates Melbourne Cup with husband Alex.

PRESIDENT'S REPORT

2016 – 2017

It is with great pleasure that I present the 47th President's Report for the Ararat Retirement Village. The ARV, now re-christened Gorrinn Village, has once again had a successful and interesting year. Although we are a not for profit organization, with our primary aim being to service the Ararat community, if we are to continue to grow with the region the Village needs to stay in the green, and this year, once again, has made a significant profit to put towards further expansion. In line with our long term plan to continually maintain and upgrade the independent living units, there was further and ongoing work on the Bishop Court and Princes St units as part of our continuing cycle of refurbishment and upgrades. Although at this moment, not all the units are currently occupied, it is expected that we will be able to once again fill the vacancies over the next few months.

The unit residents are active in the Village, joining in on the activities and special functions. Once again, I would especially like to thank the ongoing work of two of our board members- Teresa Gemmola, assisted by Alan Dunn, for her work in encouraging the ILU residents to join in fully with the Gorrinn Village family and for helping to organize and assist with excursions.

But the Village and the Board cannot afford to rest on our laurels. Australia's population is ageing, with many more of us having active lives into our 80's and 90's, and the Ararat district is no exception. There is a strong need to plan for the future and ensure that the Village complex can grow to accommodate our older citizens at all levels of care. As before, much of the discussion at board level over the past year has concerned the need to extend and improve our existing services and I can now announce that the Village has been granted additional 15 bed licences that will see us moving forward and constructing a new wing, as well as significantly upgrading the kitchen and support services.

As well, eighteen months ago we commenced plans to utilise the sections of Flattely St across the road for a car park. As expected, the process is working its way gradually through a number of government departments, but the conclusion of the process is now in the pipeline.

Residents and visitors alike would not have been able to avoid noticing the upgrade to the floor coverings in the common areas of the hostel. The new surfacing is easily maintained, long wearing and comfortable to move about on and hopefully will serve for many years.

I would like to acknowledge the long hours and hard work of our CEO Robyn Woods-Gebler. As always, Robyn has kept the village running smoothly with close attention to resident care and staffing. This year her work has been augmented by the addition of regular registered nurses in the roster, creating an enhanced level of service to the residents. As always, Robyn has been assisted by Barb Jardine, our invaluable financial manager. Aided by our dedicated staff, they have maintained their high standards of care and have made the Village a caring, homelike environment that, I hope, fulfils the expectations of our residents.



Of great sadness, though, was the loss of board member Shane McMahon. Shane provided invaluable service to the board and the Village over a number of years and his death late last year following his illness was felt by the entire community. He has been and will continue to be sorely missed.

I would like to thank the members of the Ladies Auxiliary for their dedicated and ongoing support of the Village residents. Thanks also to the volunteers who give up many hours of their time for the enjoyment of the residents. Finally, I would like to thank my fellow board members. Without the presence, enthusiasm, and long hours of work and study by the Board, I am sure that the Village would not be the way it is today. This year the board welcomed three new board members- Anne Shalders, Robyn Toomey and David Colley. With their added contribution, I am sure that the Board will be able to meet the challenges of the next few years with confidence and energy and keep Gorrinn Village moving forward.

Dr Derek Pope
President – Board of Governance



Dr Derek Pope and Jan Pope entertaining all of us here at Gorrinn Village with their musical numbers!



Dr Derek Pope celebrating his 60th Birthday at Gorrinn Village with a lovely cake made by our very own Chef, Bruce Thomas!

REPORT OF CHIEF EXECUTIVE OFFICER/ DIRECTOR OF CARE

2016 - 2017

Another busy year for Gorrinn Village.

Major events included a full re-accreditation audit in August 2016 as well as a successful application in the 2016 Aged Care Approvals Round for another 15 beds. In spite of the increased use of home care services there remains a need for residential care and an extra 15 beds will help address that. The project involves much more than just more beds and includes relocating the current carpark, kitchen and laundry as well as other areas before we get to actually building new rooms. We intend to greatly improve on the current room design and are obtaining suggestions from staff, residents, relatives and other facilities. It will be very exciting watching it all take shape over the next couple of years.

The ever changing aged care landscape is also very much at the forefront with major changes to the accreditation standards and the funding instrument both announced by the federal government during the year. When finalised and implemented it will signal the beginning of a very busy time for the facility as we rethink and redesign our systems in line with the changes.

In spite of future plans and potential changes the normal work of improving the facilities, care and lifestyle of the residents we have now continues. These are some of the improvements we have implemented over the last 12 months.

- After 12 to 13 years the carpet in the foyer and lounges was looking rather sad. It has been replaced with vinyl, except for the foyer which has been recarpeted.
- The old, heavy, round tables we used for morning tea have been replaced with lightweight square ones which seat more people and are much easier for the staff to move.
- Having another registered nurse each weekday has been of great benefit to myself obviously, but also to staff and residents in the form of clinical supervision and the provision of therapeutic massage. We welcome Sharon Spalding, Trudy Scott de Costa and Mary Bruce who join Jo Simmonds and myself.
- We have another enrolled nurse in training in Maria Galoso who will complete her course in 2018.
- The expansion of the Lifestyle program continues with the appointment of Veeda Pearce as our Director and the addition of Susie Curran and her multiple craft skills to the mix. The provision of meaningful activities has enabled residents to feel they really belong.
- The catering department continues to excel with Bruce's texture modified food techniques now being sought by other facilities.



During the year we farewelled Beth Leggett who started at the Village as a “shower girl” in 1994 and finished as Care Co-Ordinator. Over those 22 years she saw the changes in aged care develop first hand which gave her a unique perspective. We wish her well in retirement and thank her for her service.

We also sadly farewelled Shane McMahon who passed away in November 2016. He is and will continue to be greatly missed by us all.

To the nurses, care staff, environmental services, lifestyle, maintenance, laundry and administration staff I extend my thanks for their hard work and dedication throughout the year.

I would also like to thank all our volunteers and visiting groups who both entertain and assist us in so many ways.

I thank the Board for their ongoing support and as always last but not least Barb Jardine.

Robyn Woods-Gebler
Chief Executive Officer/
Director of Care



Residents Catherine Allender and Sandra Beveridge make cupcakes with staff member Helen Thomas!

GORRINN HOUSE LADIES AUXILIARY REPORT

2016-2017

2016-17 has been a year of quiet achievement for the auxiliary. Our small band of ladies continue to raise funds and support the residents of Gorrinn House. For this I am so grateful. We continue to provide and serve afternoon tea to the residents after our monthly meetings. A nice time for us all (with the exception of June, July and August as so many are away for the winter months).

Our main fundraiser – the Trash and Treasure market in February helped us provide a much needed large TV and stand for the residents. This is able to be moved to different areas in the building. We handed over \$1500 for this purpose. Our thanks must go to all for your valuable assistance, and our next event is on October 21st where we have a cake stall at the Village Market and where we once again look forward to your support.

Mother's Day, Father's Day, Easter and Christmas are times we help our residents to celebrate by providing small gifts to each person. Our grateful thanks to Melina for allowing us to use her artistic talents with the printing of our gift cards. We are also pleased to assist with other events at the Village, such as the Biggest Morning Tea and canteen on a weekly basis, giving us a chance to chat and greet residents as well as sell. We also have a second hand clothing stall, giving our residents a chance to shop for themselves.

This year we sadly accepted the resignation of Carole Coad. A great member for many years and we miss you Carole.

This leads to a request for anyone interested in being part of a friendly group who get much satisfaction from doing small deeds. If a family member has recently become a resident, it is a great way to meet their fellow residents and to see first-hand what a great community they have become a part of. Contact myself or Nola if you are interested in becoming a valued member.

During last year we have welcomed Catherine McAdie to the piano. Thank you Katherine! We appreciate you being there for us. Also my grateful thanks to Nola Pugh, our secretary/treasurer, for all your input and support.

We appreciate the support and friendship of all staff. We particularly thank Robyn Woods-Gebler, Barbara Jardine and Veeda Pearce, and to Bruce and his band in the kitchen – many thanks.

So it is with much pleasure that I present this annual report on behalf of the Auxiliary.

Joy Wheeler
President – Ladies Auxiliary

Independent Living Unit Resident
Les Brown shows board member
Teresa Gemmola how it's done!



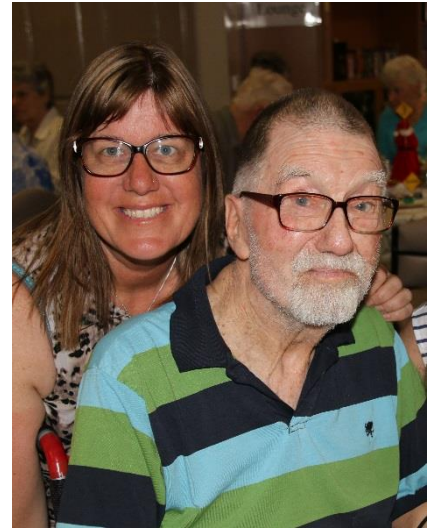
In memory of

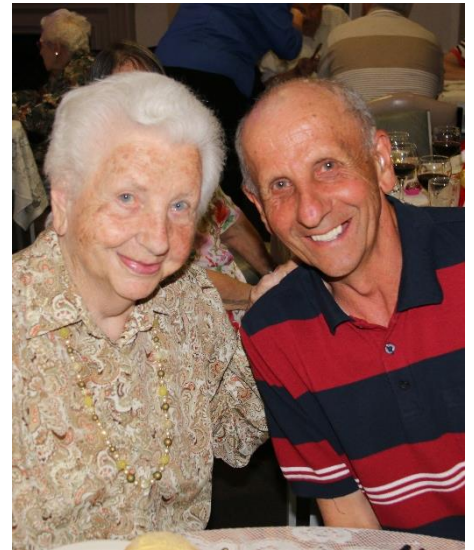


Shane McMahon

It was with great sadness that we learned of the death of Shane McMahon on the 8th November 2016. Shane joined the Board of Governance of Gorrinn Village in June 2006. For most of the 10 years since, he was an office bearer, Vice President, President and a member of the Finance Committee. Last year he was named a Life Governor for his dedication and hands on service. Regardless of whether he had a specific role or not, he turned up for official and unofficial events alike. If there was something going on he would always check in to see if Barb Jardine and Robyn Woods-Gebler were okay. Flowers would always appear after events like accreditation and dropping in just for a chat was something that happened whenever he had a spare moment. Expecting him to appear at a specifically stated time was another thing entirely and something we eventually learned to make allowances for - as we did for his terrible jokes. Shane seemed to know most of the residents and staff and he did the rounds so visits were always a lengthy production and everyone was always pleased to see him. Even during the last 12 months, Shane continued to attend meetings when he could and always kept in touch even when he couldn't be here in person. The Village hasn't been the same without his involvement and we have all missed him greatly.

Life at Gorrinn Village...









Gorrinn Village Market!

OCTOBER 21st
Saturday
9am - 2pm

William Bryant Centre
27 Albert St, ARARAT

ENTERTAINMENT
Jumping Castle
Face Painting
Kid's Colouring Corner
Musical Performers

FOOD
Spit Roast
Devonshire Tea
Sweets

STALLS
Handcrafted Treasures
Woodwork
Homemade Products
Assorted Goodies!

PRIZES
Spinning Wheel
Raffles
Many
chances
to win!



We are holding our **Village Market** again this year!
We encourage everyone to get involved by volunteering their services or hosting a stall
or donating any unwanted good quality items for raffle/sale on the day!

Contact Reception: (03) 5352 2654