

Gorrinn Village

Residential Aged Care & Independent Living

49th ANNUAL REPORT 2018 - 2019



Ararat Retirement Village Inc.

AGENDA FOR THE ANNUAL MEETING OF CONTRIBUTORS AND LIFE GOVERNORS 2019.

The Annual General Meeting of Contributors and Life Governors of Ararat Retirement Village Inc. will be held at the 'William Bryant Community Centre,' Albert Street, Ararat at 7.30 pm on Wednesday 9th October 2019.

BUSINESS:

- 1. To confirm minutes of the Annual General Meeting held on Wednesday 12th September 2018 and of any General Meeting held since then.
- 2. To receive the report of the Board of Governance and Audited Statement of Accounts for the year ending 30th June 2019.
- 1. To elect the following 4 Board of Governance Members all of whom are eligible for re-election: Dr. Derek Pope, Mr. Dave Colley, Mrs. Theresa Gemmola & Mrs Anne Shalders.
- 2. To transact any other business of which at least seven days' notice has been given.
- 3. To appoint an Auditor for 2019/2020 financial year.
- 4. Retirement Village Register of Management Concerns and Resident Disputes 2018/19 financial year.

Guest Speaker: Amanda Tonks – Technical Inspector, Worksafe Ballarat



BOARD OF GOVERNANCE

From 1st July 2018 to 30th June 2019

PRESIDENT

Dr D. Pope

SNR VICE PRESIDENT

Mr D. Colley

JNR VICE PRESIDENT

Mrs A. Shalders

HONORARY TREASURER

Mr D. Marland

BOARD OF GOVERNANCE MEMBERS

Dr D. Pope, Mrs T. Gemmola, Mr D. Colley, Mr D. Marland Dr M. Deary, Dr E. Van Opstal, Mrs A. Shalders, Ms R. Toomey, Mr P. Roberts, Mr R. Pearse

SUB COMMITTEES

President and Chief Executive Officer are ex-officio on all Committees

Finance Committee: P. Roberts, D. Marland, A. Dunn

Redevelopment Committee: D. Marland, R. Pearse, T. Gemmola, A. Dunn, P. Roberts

AUDITOR

RSM Australia Partners

ACCOUNTANT

Sertori & Co.

BANKERS

Australian and New Zealand Banking Group

CHIEF EXECUTIVE OFFICER / DIRECTOR OF CARE

Ms Robyn Woods-Gebler

MANAGER – ADMINISTRATION & FINANCE

Barb Jardine

LIFE GOVERNORS

1981	DR D POPE	2010
1984	MRS S HALVORSEN	2010
1991	MRS J WHEELER	2010
1997	MR A DUNN	2016
1999	DR E VAN OPSTAL	2016
2010		
	1984 1991 1997 1999	1984 MRS S HALVORSEN 1991 MRS J WHEELER 1997 MR A DUNN 1999 DR E VAN OPSTAL

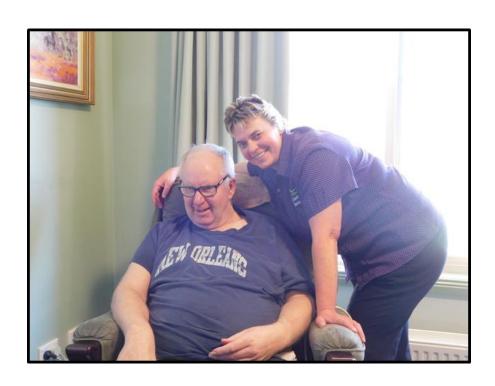
DONATIONS

Financial Year to 30/6/19

During the 2018/19 financial year we received donations from individuals, community organisations, residents and family members.

These donations contribute to care and help to enhance the lifestyle of all our residents at the Retirement Village.

We thank you all



PRESIDENT'S REPORT

2018 - 2019

It is with great pleasure that I present the 49th President's Report for the Ararat Retirement Village.

Gorrinn Village has once again had a successful and interesting year, with a significant increase in our operating surplus compared to last year. In line with our long-term plan to continually maintain and upgrade the independent living units, there, as always, has been further and ongoing work on the Bishop Court and Princes St units as part of that cycle. All the units are currently occupied, with enough interest in the units still to maintain hopefully full occupancy for some time. The unit residents are active in the Village, joining in on the activities and special functions.

But the Village and the board cannot afford to rest on its laurels. Australia's population is ageing, with many more of us having active lives into our 80's and 90's, and the Ararat district is no exception. There is a strong need to plan for the future and ensure that the Village complex can grow to accommodate our older citizens at all levels of care. As before, much of the discussion at board level over the past year had concerned the need to extend and improve our existing services and planning is advancing on building the next 15 bed wing, as well as significantly upgrading the kitchen and support services. This time last year plans were afoot to create a car park across the road. I imagine many of you here have found the new parking area, only completed last week, of great convenience tonight.

I would like to acknowledge the long hours and hard work of our CEO Robyn Woods-Gebler. As always, Robyn has kept the village running smoothly with close attention to resident care and staffing. As always, Robyn has been assisted by Barb Jardine, our invaluable financial manager. Aided by our dedicated staff, they have maintained the high standards of care and have made the Village a caring, homelike environment that, I hope, fulfils the expectations of our residents.

I would like to thank the members of the Ladies Auxiliary for their dedicated and ongoing support of the Village residents. Thanks also to the volunteers who give up many hours of their time for the enjoyment of the residents.

On a more sombre and personal level, I am sure most here are aware of the tragic passing of my friend and colleague Dr Eric Van Opstal. Eric was on the board of governance for many years and served with distinction as president during the last round of rebuilding. Eric was tireless, enthusiastic and had a particular interest in aged care, which was of great benefit to the village. He will be greatly missed.

Finally, I would like to thank my fellow board members. Without the presence, enthusiasm, and long hours of work and study by the board, I am sure that the Village would not be the way it is today. Once again this year, the board welcomed new members who have added their skills and ideas to the mix! With their added contribution, I am sure that the board will be able to meet the challenges of the next few years with confidence and energy and keep Gorrinn Village moving forward.

Dr Derek Pope President – Board of Governance

REPORT OF CHIEF EXECUTIVE OFFICER/ DIRECTOR OF CARE

<u>2018 - 2019</u>

The past year has been one of enormous change in the aged care industry and for the Village as well.

The 1st July 2018 saw the release of the new single aged care standards which had a 12 month timeframe before officially coming into effect on July 1st 2019. Guidance material however was not issued until February 2019 which made it difficult to prepare in advance. The new standards are quite different to the old and have gone from 44 to 8 which has necessitated the rewriting of almost every document in use - an enormous task. They are also quite different in content with the focus on how care is perceived by residents.

In September 2018 following a series of distressing and confronting media reports a Royal Commission into aged care was announced. Prior to the commencement, each facility was required to submit a report on various aspects of care covering the past three years. Another enormous task.

In October 2018 the federal government announced that facilities could apply for \$500,000 refurbishment grants and the Village did so. Much to our surprise we were successful with a grant of \$482,900 being approved. On our list of items were all new equipment for both the laundry and kitchen, new floor coverings throughout, a full repaint of the facility, revamped courtyards and several other items. At 30th June 2019, we are part way through the list with the courtyards being the next to be done.

In January 2019 the old accreditation agency became the new Aged Care Quality and Safety Commission with a raft of changes both to its structure and scope. One of the more significant changes was to accreditation site audits, which from July 2019 would become unannounced in the same way that spot checks have always been. As the Village's current accreditation was due to expire in November 2019, we knew that we would not only be assessed under the new standards but also that the audit would be unannounced - if not unexpected.

In May 2019 the Department of Human Services released an updated single Charter of Aged Care Rights which replaced the various Charters previously in existence in residential care and home care. Facilities were required to provide each resident with a copy and an explanation of the 14 'rights'. Residents found it quite amusing to be "read their rights".

Our building of an additional 15 beds moves very slowly. We have finalized both a plan of the new wing and the room design following a series of trips to other facilities as well as taking suggestions from residents and staff. The construction of the new car park had not commenced at June 30th. The next step will be to redevelop the Community Centre in order to move the kitchen and laundry.

Sadly, on May 27th 2019, along with his family, friends, patients and Ararat in general we experienced the loss of Dr. Eric Van Opstal. He had been a Board member, a past President, a GP to many residents, a work colleague, friend and long-time supporter of the Village. This was an enormous shock and he is, and will continue to be, greatly missed by us all.

During this year of change and challenges I would like to thank the Board, Barb Jardine, staff, volunteers, the Ladies Auxiliary, for their hard work and residents and their families for their ongoing support.

Robyn Woods-Gebler Chief Executive Officer/ Director of Care

GORRINN HOUSE LADIES AUXILIARY REPORT 2018-2019

Our last year has been a lovely one as we have boosted our membership with four happy and willing ladies. This is so good for our group, although not an arduous task we really appreciate the input and assistance of all. The interaction between our members and residents is lovely to see as we continue to provide afternoon tea on a monthly basis.

After our winter break, we have returned with renewed vigour as we launch into our latest venture. An Open Garden Day, with five participating gardens, including our own here is something we eagerly anticipate. Much work has gone into the preparation for this day and my grateful thanks to Nola Pugh and Helen Boling for all the work they have done. Of course, all members and helpers have much to do yet. I must thank Robyn Woods-Gebler who has given us assistance in this project as has Rick Pearce and his maintenance team preparing the gardens and a big thank you to Bruce Thomas and Amanda Whatley and the kitchen staff. Together we should have a successful day.

The canteen, of which we assist on a weekly basis continues to provide the little extras for our residents. Our thanks to Eve Pickens for her enthusiastic help. The second hand stall still provides an opportunity to 'just browse' and at \$2.00 a garment we have made \$226.00.

During the year we have continued to raise money for our resident's enjoyment. The annual Trash and Treasure market was again very successful. Thanks mainly to our helpers and supporters. From this we raised \$2812 and together with our present bank balance we hope to make a substantial donation towards furnishings for the new wing. We are in the process of trialling an amplifier or sound bar to go with the television for movies etcetera. From the lunch time concert recently, we were given \$400.00. We provided slices and help on the day. Our thanks to the Ararat Community Assist Group for offering this opportunity to us.

We had a request earlier in the year to provide aprons for our residents. We have had twenty-four made, plus some for our ladies when catering. These have been very successful.

Our other contributions during the year have been paying for Christians Buslines for residents' outings, Easter eggs, flowers for Mother's Day, and Christmas celebrations. Our entertainment last year was the Ararat City Band......a lovely way to finish up our year.

As this is my final report as president, I thank all ladies for their assistance and support over the time I have been in the chair. No president functions well without the cooperation of an ever-efficient secretary/treasurer and to Nola Pugh my most grateful thanks.

To all staff, particularly Robyn Woods-Gebler, Barbara Jardine, Veeda Pearce, Bruce Thomas, and office staff...thank you for your assistance and friendship during the past twelve months. And so, it is with much pleasure I present my annual report on behalf of the Ladies Auxiliary and I wish you all well.

<u>Joy Wheeler</u> President – Ladies Auxiliary



