

## Privacy Statement

Our organisation is committed to respecting the privacy of your personal information. It is bound by a set of National Privacy Principles and Victorian Health Privacy Principles that establish the benchmark for how personal information should be handled. These principles have been embraced by Gorrinn Village as part of standard operating procedures.

What this means is that all personal information that enters Gorrinn Village is dealt with in a uniform manner and the highest regard is taken for maintaining its security at all times.

If you would like to know more about privacy at Gorrinn Village, including your right to seek access to any of the information that may be collected about yourself on various forms, contact the Chief Executive Officer of Gorrinn Village (03) 5352 2654.

### ***Useful Telephone numbers:***

Gorrinn Village Office: 5352 2654

Emergency (Police, Fire and Ambulance): 000

Ararat Medical Centre: 5352 2311

Ararat Hospital - East Grampians Health Service: 5352 9300

**Information Current as of Jan 2021**

**Please retain this brochure for future reference**



## ***Independent Living Units*** (General Information and Fees Brochure)

### **Gorrinn Village**

27 Albert Street, Ararat 3377

Ph: (03) 5352 2654

Fax: (03) 5352 3336

[reception@araratretirementvillage.com.au](mailto:reception@araratretirementvillage.com.au)

[www.gorrinnvillage.weebly.com](http://www.gorrinnvillage.weebly.com)

Reg No: A0024125CABN: 54 116 818 613



## Thank you for considering Gorrinn Village Independent Living Units for your future accommodation needs

The information containing in this brochure is designed to help you make an informed decision on the care you receive and any options available to you

The aim of the Board of Governance of Gorrinn Village ("the Village") is to provide accommodation for aged or disabled persons who, whilst in reasonable health, are anxious to be relieved of the burden of running their own home.

The Village provides Cottage Units & Modern Units where all Residents enjoy security as well as retaining as much of their independence as is possible.

The following information gives a general outline of requirements and costs. Naturally if you require further information please ring us or make an appointment to further discuss your needs and circumstances.

Applicants must be in a reasonable state of health acceptable to the selection criteria established by the Board, and generally be able to look after themselves and their unit.

### Licence Fees

**The following Licence Fees apply for our Independent Living Units:**

2 Bedroom Terraces	\$ 200,000
2 Bedroom Stand alone Units	\$ 300,000
1 Bedroom Modern Unit (Princes St)	\$ 150,000
2 Bedroom Modern Unit (Princes St)	\$ 220,000
2 Bedroom Modern Unit (Bishop Crt)	\$ 250,000
2 Bedroom Modern Unit (Flattely St)	\$ 300,000-\$350,000

There is a Non-Refundable portion of 4% per annum for a maximum 10 years that is retained by the Village.

A copy of the Occupancy Agreement will be provided as part of the initial inquiry, which outlines in greater detail the terms and conditions of Licence Fees as well as providing further general information, terms and conditions.

### Repairs or Maintenance

We have a maintenance schedule in place to ensure items such as your smoke detector are checked regularly.

Should you however have any problems, maintenance issues can be attended to by notifying reception. Your request will be put into the Maintenance Log for Maintenance Staff and all issues will be attended to in a timely manner.

Maintenance hours are Monday to Friday 8.30am to 5.00pm

For out of hours *emergency* maintenance or repairs please contact the Hostel directly.

Any other concerns or queries please feel free to contact Robyn or Barb during office hours.

**For further clarification about any information contained in this brochure, please contact:**

Barb Jardine

Manager - Administration & Finance

Phone: (03) 5352 2654



## Laundry:

We offer a twice-weekly Laundry Service and pick-up, for residents who are unable to do their own laundry. This includes both personal washing, and linen and towels, etc.

Laundry is \$8.00 per load and is collected Tuesday and Friday. Please ring Reception to arrange to have your laundry collected.

\*\*\*Please be aware, we have a commercial laundry set-up which may not be suitable for washing delicate or woolen garments. We ask that you do not send these to our Laundry.

## Activities:

You are welcome to suggest further activities to add to our weekly program, please see Jo Robinson - Activities Coordinator.

Expressions of interest for the development or joining of any committees, such as bowls, golf, vegetable garden, etc. are always highly valued, please also see Jo, if you would like to be a part of these.

## Community Centre Recreation Room

The Community Centre Recreation Room is currently unavailable until construction is completed on the new extension. We look forward to having the Recreation Room back later in 2023.



## Ongoing / Maintenance Fees (Service Fee)

You will be required to pay a fortnightly service fee.

These fees are payable fortnightly in advance, commencing on the date of occupancy, at a fee of **\$205.00 per fortnight**.

**NB:** Fees shall be subject to annual review on the 1<sup>st</sup> January each year in line with the Consumer Price Index (Victorian Average) as provided for in the agreement. These fees cover administration and day-to-day running costs, including municipal rates, as well as maintenance expenses including lawns, light globes, dripping taps etc.

## What you receive for these fees

A call system linked to the Nursing Home is fitted into each Unit for emergency use. There is a call point in the bedroom, the bathroom and some units have access to a neck pendant, which is also linked to the Call System.

All units are fitted with an up to date fire detection system.

All units are fully self contained and feature modern kitchens and bathrooms with well established gardens and access to the William Bryant Community Centre Recreation Room.

## Other General Information

You are responsible for payment of accounts for any amenities including gas, electricity, telephone, internet, etc. connected to your unit.

If you wish to have Pay TV or similar connected to your unit please contact Robyn or Barb.

Any costs incurred by you for these services will be your responsibility also.

You will not be required to pay an additional water account. A component is built in to the service to cover water usage, as this utility is indiscernible from the water used by maintenance staff in the upkeep of grounds and private gardens.

## Medical Care

Residents who have difficulty getting to the Medical Centre and who see one of the GPs who visit the home are able to see their Doctor at the hostel. It is necessary to let reception know if you wish to do this so we can organise the doctor's consultation lists.

### The doctors and their consultation times are as follows:

Dr Pretorius - every Monday at 10.45am

Dr Wong - every Wednesday 9:00am

Dr Faraz - every Friday 9.00am

Each of the Dr's is happy to see another Dr's patient if there is an acute problem. This would need to be organised with Reception also.

## Pathology Testing

The Registered Nurses provides a blood collecting service for both nursing home and unit residents. The time of day when this occurs varies depending on the type of test required and her other commitments, so it is best to contact her before coming over. There is no charge for this as the equipment is obtained from Pathology.

## Dressings

Dressings can be changed at the nursing home. If they are ongoing or require a particular product then the resident will be asked to pay for the product, as well as a small charge to cover the other supplies used as even a basic dry dressing requires a tray and sterile solution as well as the dressing and adhesive.



## Vital Signs Monitoring, Intermittent Injections, other Regular Clinical Care

These can be provided by Nursing Home staff for a small fee

## Acute Health Assessment

As well as having the Emergency Call Bell residents are able to phone nursing staff for advice or a house call if they have a health concern. This may result in obtaining medical care more quickly or avoiding sitting at the Medical Centre or Accident and Emergency for long periods the nurses may be able to access the GPs directly with the results of her assessment.

**Registered Nurses hours are from 8am until 4.30pm daily there are nursing and other staff available as well.**

## General Health Information

Please let us know if you have an acute medical condition or have been in hospital or had a procedure. While we have no wish to interfere, if we are aware of your situation we can provide extra supervision if needed. Also, it assists the staff to provide appropriate care if you need to utilize your call bell.

## Lunches

The charge is \$10.00 per meal, delivered approx. at 12pm, This service is for ILU residents who cannot get to a supermarket or convalescing from a recent illness

## Office Hours

Reception Hours are from 8.30am to 4.30pm  
Monday to Friday.

